

GLPI

SUCCESS CASES





VASCO

LOGISTICS

MULTIPLE LOCATIONS IN SPANISH PORTS (SP)

COMPLETE GLPI PROJECT
Consulting + CMDB + Service Desk + Soporte



VASCO

SUCCESS CASES

"Great tool, very useful and friendly"

Manel Bascuñana - IT Manager in Vasco

Top priority was to find a tool to manage user requests / incidents (helpdesk), orders and asset inventory



VASCO

SUCCESS CASES



CHALLENGE

Our main goal was to achieve better (transparent) integration between planning and Outlook.



INDUSTRY & BACKGROUND

VASCO is a group of family origins founded in 1970 in Bilbao dedicated to transport, logistics, consultancy and innovation, with an international vision.



REQUIREMENTS

Top priority was to find a tool to manage user requests/ incidents (helpdesk), orders and asset inventory.



VASCO

SUCCESS CASES

LINKS OF INTEREST

[VASCO TECH](#)
[GLPI Official review](#)



VASCO

SUCCESS CASES



CULMIA

REAL ESTATE DEVELOPER

HEADQUARTER MADRID (SP)
Multiple additional locations in Spain

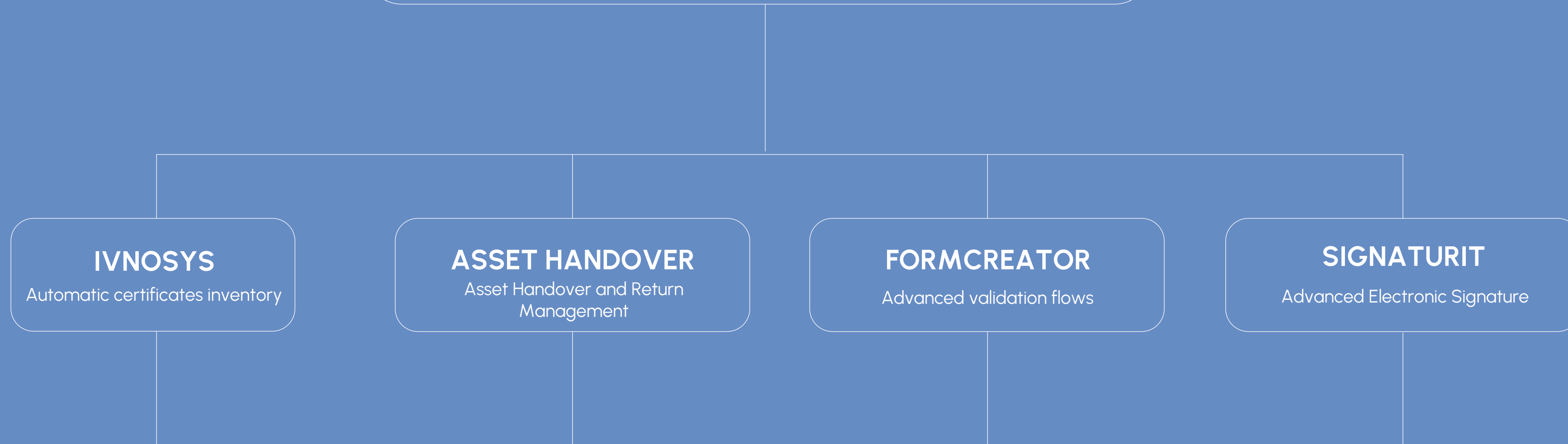
COMPLETE GLPI PROJECT
CMDB + Service Desk

CULMIA



SUCCESS CASES

ADITIONAL DEVELOPMENTS



CULMIA

SUCCESS CASES

LINKS OF INTEREST

- [CULMIA](#)
- [CULMIA'S CIO PODCAST \(SP\)](#)
- [CULMIA'S CIO VIDEO \(SP\)](#)



CULMIA

SUCCESS CASES



CreditLogic

FINTECH STARTUP (EI)

COMPLETE GLPI PROJECT
CMDB + Service Desk + Support

INTEGRATIONS
Portal notifier + Jira



SUCCESS CASES



CHALLENGE

We needed a simple and intuitive service portal for our clients that was capable of managing multiple clients, SSO and full separation of data, but with excellent features and extensibility.



INDUSTRY & BACKGROUND

Fintech. A Lending as a Service platform enabling the instant transformation of end to end lending process.



REQUIREMENTS

Intuitive customer-oriented service portal with extremely robust enterprise ITIL features



“So far our experience is #fantastic - both the software itself and the services to manage it from #GLPI partner - as a former OpenView, Patrol and ServiceNOW customer I appreciated the speed and low TCO of the service without compromising on essential features”.

Eoin Fleming - CIO at Credit Logic



LINKS OF INTEREST

[CREDIT LOGIC](#)
[GLPI Official review](#)



[SUCCESS CASES](#)



Diputació de Lleida

PUBLIC ADMINISTRATION

HEADQUARTER AT LLEIDA, CATALUNYA (SP)

COMPLETE GLPI PROJECT
CMDB + Service Desk



ADDITIONAL DEVELOPMENT

BLOCKCHAIN ID
Blockchain based document signature and verification for custom mobile app

INTEGRATIONS

METABASE
Business intelligence

eMUNICIPAL
Proprietary Management & Authentication platform



LINKS OF INTEREST

DIPUTACIÓ DE LLEIDA
D. LLEIDA IT MANAGER VIDEO (SP)



SUCCESS CASES



GOBIERNO
DE ESPAÑA

MINISTERIO
DE CIENCIA
E INNOVACIÓN

PUBLIC ADMINISTRATION (SP)

COMPLETE GLPI PROJECT
CMDB + Service Desk

INTEGRATIONS: Remedy BMC



MINISTERIO
DE CIENCIA
E INNOVACION

SUCCESS CASES



CHALLENGE

Counting with more than 250 employees and operating several offices, we were in the need of the complete ITSM solution, focused on users support and request tracking, but at the same time we wanted to get the full insight for our tech park and assets, licenses and providers.



INDUSTRY & BACKGROUND

The Ministry of Science and Innovation is responsible for exercising the powers of research, technological development and innovation in space matters, including representation and participation in European Union and international organizations.



REQUIREMENTS

The winning solution must be open source, highly customizable, robust but flexible, ITIL compliant.



MINISTERIO
DE CIENCIA
E INNOVACION

SUCCESS CASES

LINKS OF INTEREST

[MINISTERIO DE CIENCIA E INNOVACIÓN](#)
[GLPI Official review](#)



[SUCCESS CASES](#)



*Classified

SOME OF OUR CLIENTS



ism
Industrias San Miguel



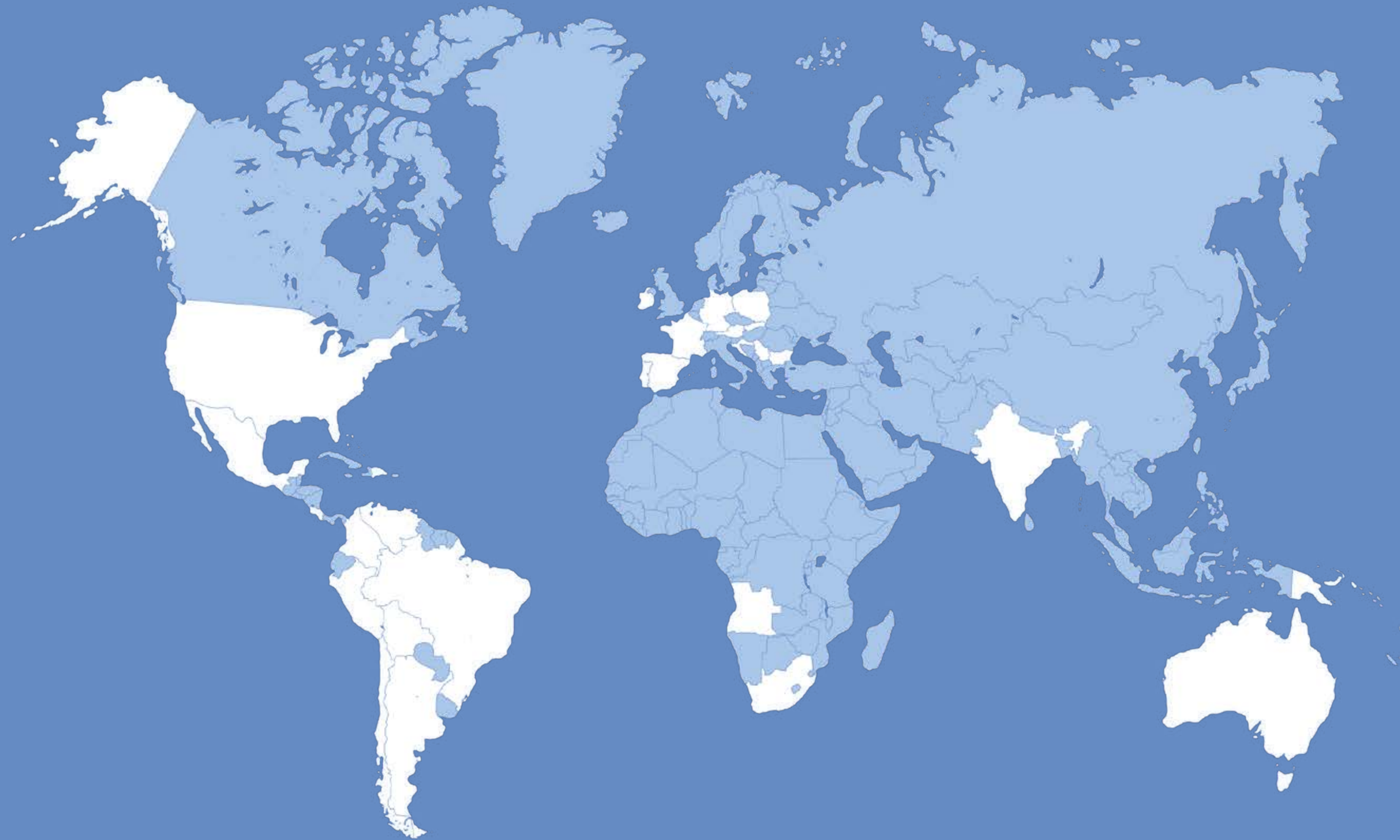
CEU



**REUS
MOBILITAT
I SERVEIS**



AEE
AGENCIA ESPACIAL ESPAÑOLA



CLIENTS IN FIVE CONTINENTS

LOCAL ROOTS, GLOBAL REACH IT



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